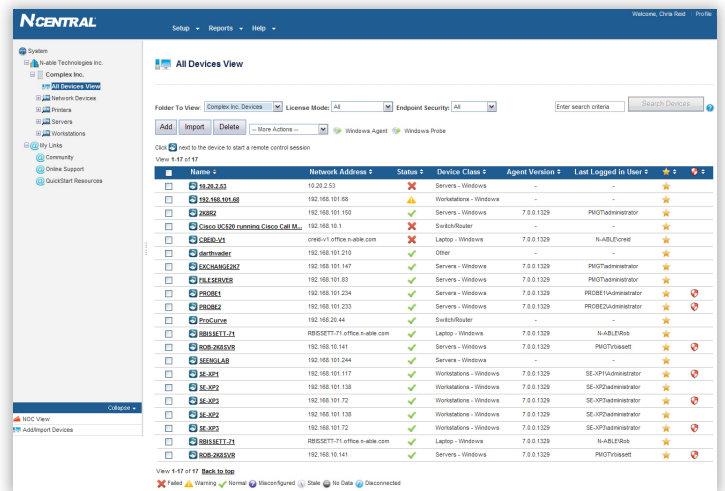


The most effective new customer acquisition tool ever unleashed in the MSP space



Used by the world's most successful managed service providers (MSPs), N-central® is a complete, integrated and affordable remote monitoring and management platform to automate your services and roll out managed services to small and mid-size businesses (SMBs).



Now new and improved with industry-leading antivirus technology, automated self healing and a breakthrough freemium model that puts free licenses in your hands, #1-rated N-central is the most effective new customer acquisition tool ever unleashed in the managed services space.

Available as on-premise or cloud software, N-central is trusted globally by more than 2,000 MSPs and other service organizations for the 24x7 management of 25,000 remote networks, N-central sets the standard for delivering IT services remotely to a wide range of customers and devices.

- » **MANAGE** multiple networks and sites from a single interface
- » **MONITOR** every desktop, server and network device
- » **CONTROL** any device anytime, anywhere
- » **REPORT** to speed troubleshooting and demonstrate value
- » **PROTECT** all network endpoints with enterprise-class security for FREE – New!
- » **AUTOMATE** more tasks with advanced self-healing – New!
- » **SUPPORT** Windows 7 and more – New!

BENEFITS

- » N-central's freemium model, coupled with free endpoint security, saves you thousands of dollars and smashes the financial barriers to selling managed services so that you can conquer your toughest challenge – acquiring new customers.
- » Accelerate sales by seeding the market at no cost with freemium licenses
- » Reduce costs through remote service delivery and automation
- » Boost technician utilization rates, with each tech managing 500+ customer devices
- » Enjoy virtually unbreakable business relationships by building the role of trusted IT advisor with your customers

The N-central remote monitoring and management platform gives MSPs and other IT service providers the industry's most powerful and affordable solution for automating tasks, improving productivity and proactively delivering measurable high-value IT service. N-central provides the complete, integrated toolset for delivering a full range of IT services remotely – all managed from a single console.

FREEMIUM MODEL – NEW!

N-able delivers a groundbreaking freemium model to help MSPs accelerate sales and acquire new customers. The model includes Professional licenses for fully managed devices and free Essential licenses for basic management of any other devices, saving you thousands of dollars and positioning you to grow your customer base risk-free.

ARCHITECTURE

N-central's architecture provides simple and scalable remote management of many different networks, each owned by different customers, and each located in a different place. N-central's architecture has been refined over several generations to offer secure, effective management of your client infrastructures at the lowest possible costs to you.

MONITORING

N-central features industry-leading functionality to monitor the availability and performance of desktops, laptops, servers, printers, copiers and network devices such as firewalls, routers and switches. N-central is the only tool in the MSP space that provides software agents as well as probes to gather data and build an inventory of devices on customer networks. Streamlined processes virtually eliminate the overhead involved in monitoring.

MANAGEMENT

A comprehensive set of remote management tools provides the core functionality that MSPs require to manage multiple customers, sites and devices cost-effectively – all from a single console. Capabilities include patch management, asset and license management, script execution and software distribution, self healing and attended and unattended remote control.

REMOTE CONTROL

N-central allows you to remotely control any managed device as well as unmanaged Windows devices, regardless of the user's location. N-central provides seven different remote control types.

- » Windows devices can be managed using Terminal Services, VNC, or Remote Support Manager™, N-central's proprietary remote management tool.
- » Mac, Linux and other network devices can be remotely controlled using industry-standard technologies VNC, SSH, Telnet and Web Page.

FREE ENDPOINT SECURITY – NEW!

Powered by a market-leading security engine, N-central's Endpoint Security Manager™ delivers anti-virus, anti-spam, anti-malware, personal firewall and host intrusion prevention for Windows desktops, laptops and servers. Free for one year, Endpoint Security Manager is fully integrated into N-central to deliver unmatched value by providing deployment, configuration, updating, monitoring and reporting services across multiple networks and sites – all from a single console.

SELF HEALING – NEW!

With its powerful self-healing feature, N-central can automatically resolve issues on remote devices, so that technicians don't have to. Administrators can pre-configure responses to specific types of failures. When a specified failure is detected by N-central, the system will automatically execute a service restart or script that has been configured by the administrator to remediate the issue.

PATCH MANAGEMENT

N-central distributes patches on Windows devices through its integration with Microsoft's WSUS server. This delivers a centralized patch monitoring, distribution and reporting system with the ability to manage patches across multiple customers.

SCRIPT EXECUTION

N-central provides powerful script execution that allows you to schedule and execute remotely any task that can be automated through a script. N-central supports most common scripting languages, and ships with a number of pre-configured scripts.

SOFTWARE DISTRIBUTION

N-central's software distribution mechanism allows you to automatically distribute software to Windows devices under management – instantly or at a scheduled time.

File Transfer

N-central allows you to transfer files to remote devices simply and easily – even if they're off the network.

REPORTING

N-central's built-in tactical reporting engine allows you to improve troubleshooting by gaining insight into customers' IT infrastructure. Meanwhile N-compass™, N-central's optional performance reporting system, generates reports that enable MSPs to demonstrate value to clients and prospects.

INTEROPERABILITY

N-central is designed to interoperate with leading third-party technology, allowing you to leverage their functionality and N-central's multi-customer management capabilities. N-central is interoperable with a range of Microsoft, Cisco and APC products as well as Intel vPro and leading professional services automation tools.

CONFIGURATION/POLICY

N-central's optional Remote Environment Manager tool allows you to easily configure PCs and control network policy enforcement to manage the entire customer environment from a single console. Use it to create configuration profiles and apply them automatically to the devices at a customer site.

